



Navigating Medicare

HOW TO USE THE MEDICARE PLAN FINDER FOR DUAL ELIGIBLES

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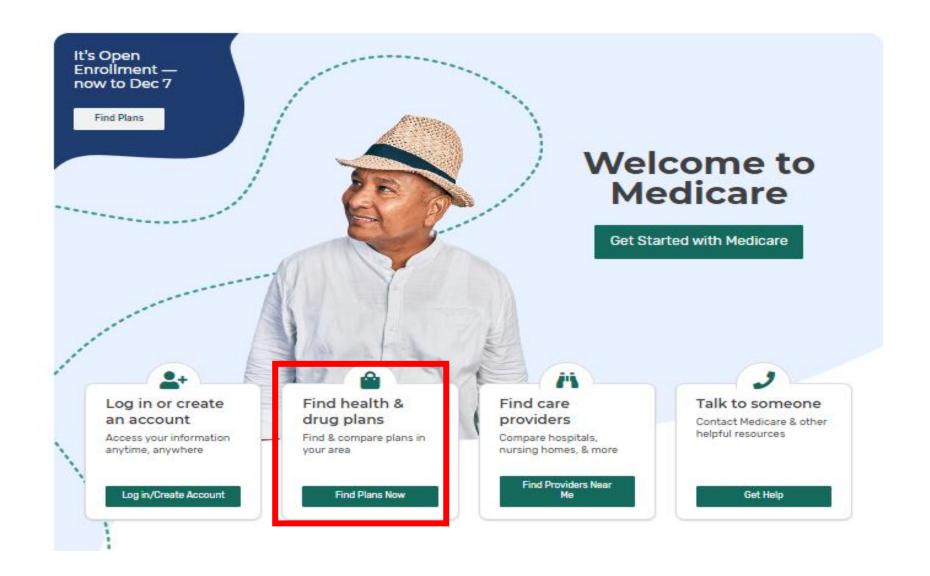
NJ Department of Human Services

The ARC of NJ November 3, 2022

Getting to the Drug Plan Finder

- Go to www.Medicare.gov
- Or call 1-800-Medicare
 - Customer Service Assistance for choosing a plan & enrolling
 - Available 24 hrs a day
 - Language Line Interpreters for 150 languages

www.Medicare.gov Homepage



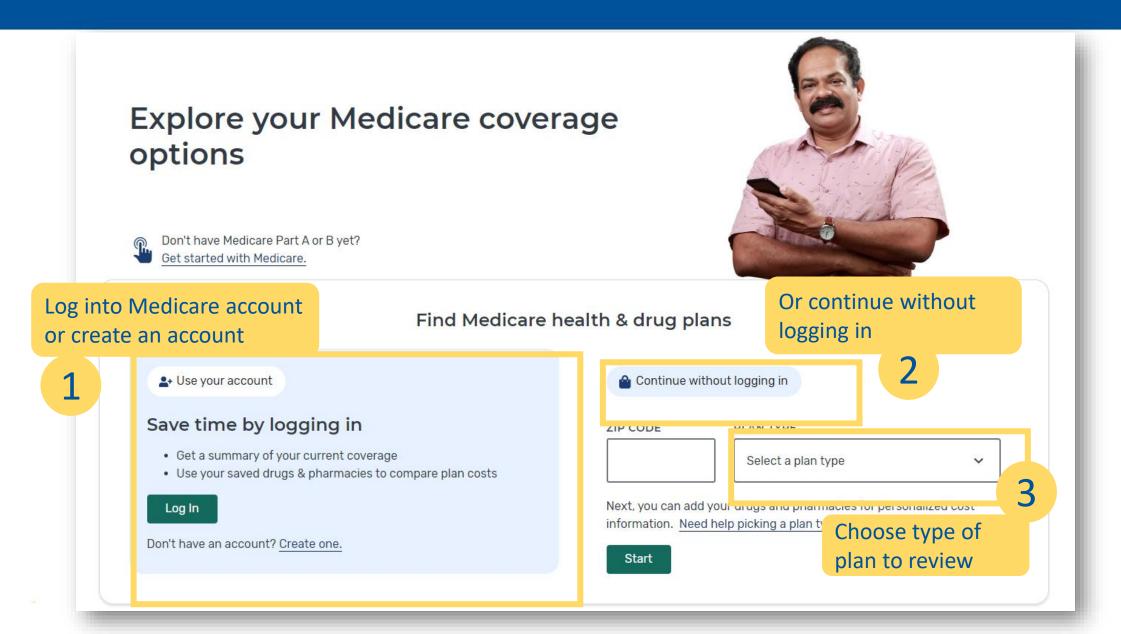
Getting Started: What You Will Need

- Consumer's zip code
- List of Consumer's prescription drugs with dose
- Pharmacy they use
- Does Consumer have a Medicare account?
- Other Helpful Information
 - Medicare card with NEW Medicare number
 - Other Health Insurance cards
 - Subsidy eligibility (Medicaid, LIS, State Pharmacy Assistance Program)

Seven Step Process for Dual Eligibles

- 1. Enter Consumer Information
- 2. Enter drugs by name, dose and quantity
- 3. Select pharmacies
- 4. Review search results and compare plans
- 5. Review Plan Details
- 6. Save or print plan details
- 7. Enroll

Redesigned Medicare Plan Finder Home Page



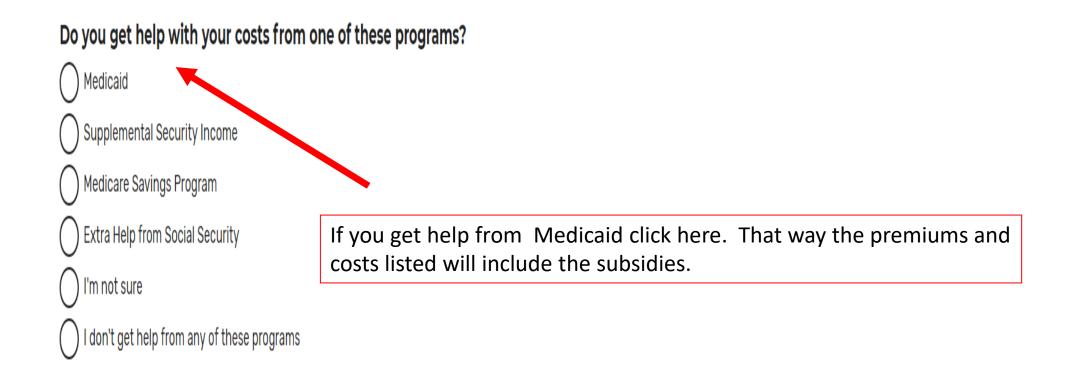
Things to Consider

Can't save drug list if you "continue without logging in"

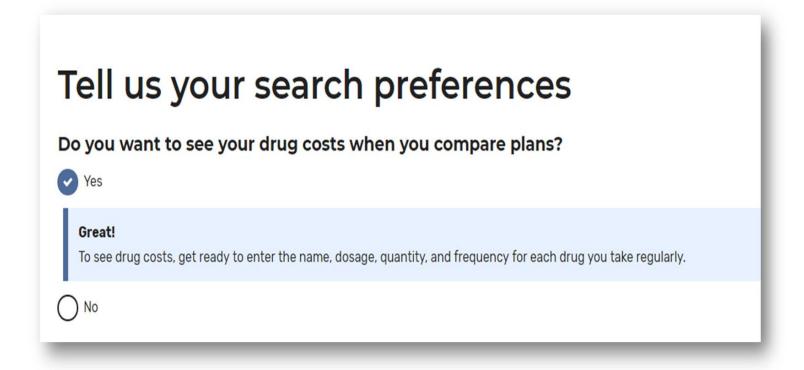
Will be able to see plan and coverage information to make an enrollment choice

- In order to save the drug list, you must login or create a Medicare Account
 - Doing this will show your drug list from prior year's claims
 - Doing this step will confirm consumer's level of "extra help"
 - You need to update it with any new drugs/dosages

Step One: Consumer Information Answer question about "extra help" to see subsidized premiums and copays

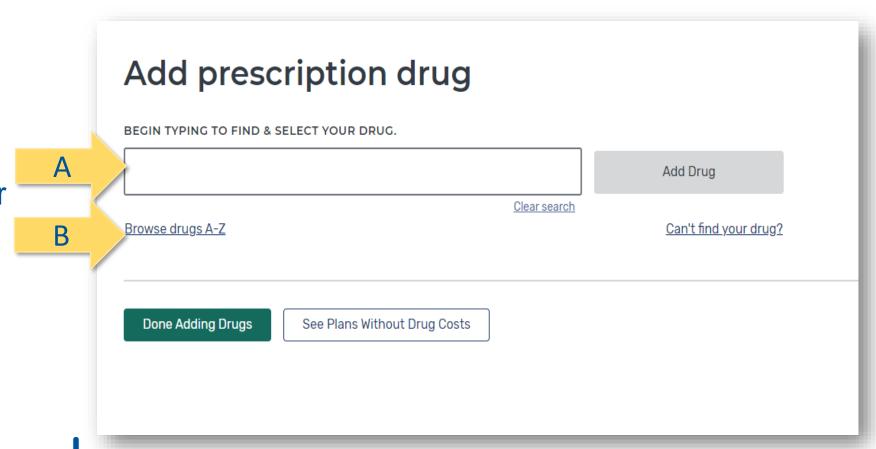


Always check "yes" if entering drugs



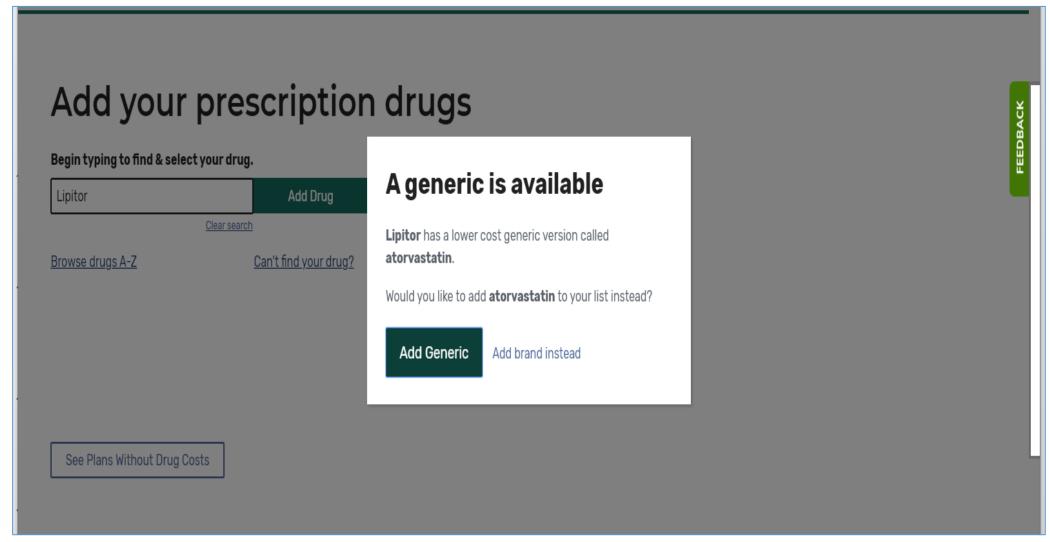
Step Two- Entering Drugs by name

- A. Type in the drug name in the box
- B. Or you can search for the name of drug by first letter



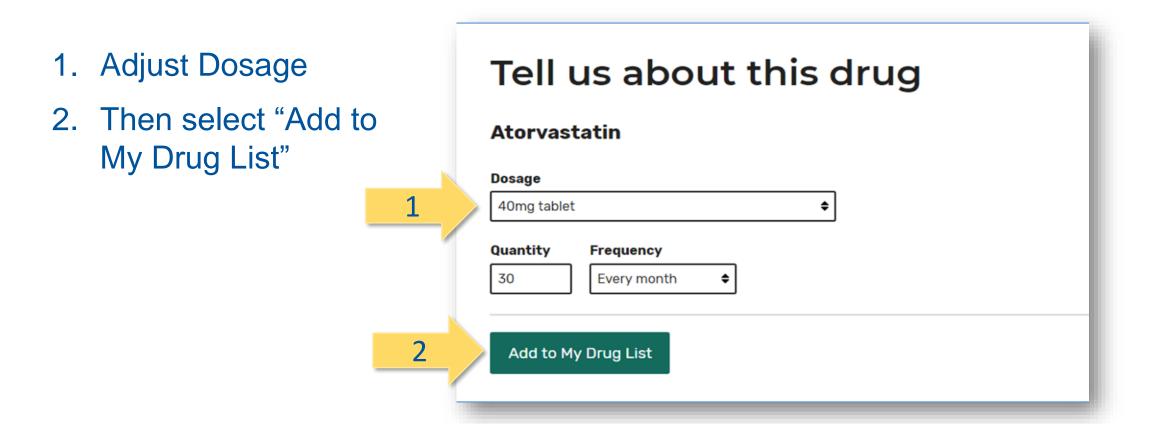
Don't enter over-the-counter drugs or drugs covered under Medicare Part B (Medical Insurance)

Pop Up Reminder: Generic or Brand Name Drug Used?

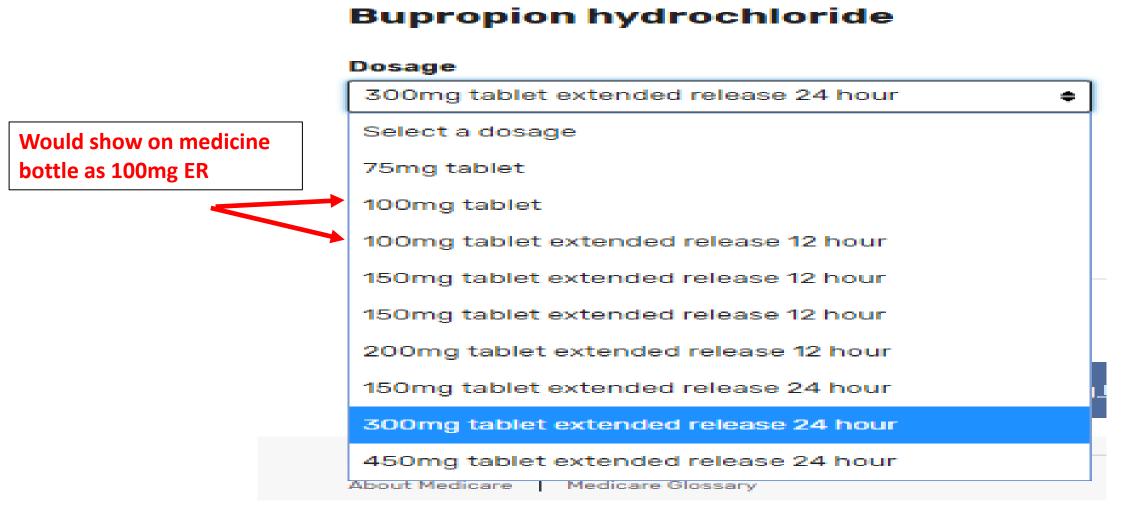


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Enter the Drug Dosage

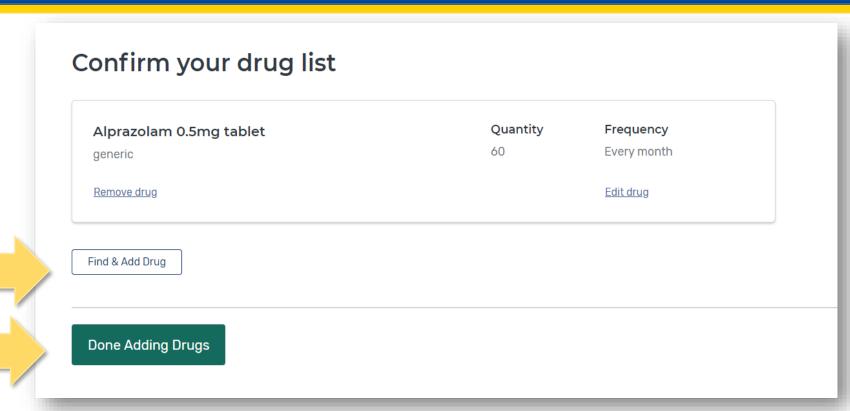


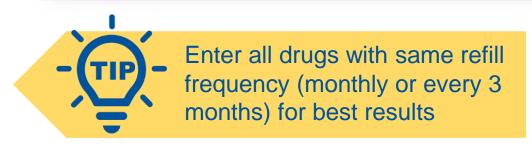
Tip: Pay attention to any letters included with dose of the drug



Add Additional Medications

- A. Select "Find and Add Drug" to add any additional medications
- B. Select "Done Adding Drugs" after all medications have been entered.





Step Three- Choose up to 5 local Pharmacies

949 Livingston Avenue

2257 Us Highway 1

Pharmacies selected

Pharmacy selection Showing 10 pharmacies near 08902 Middlesex, NJ **Change location** (27) New Brunswic Edward S Magaziner Md Pa Walmart Pharmacy 10-2003 2186 New Jersey 27 979 Route 1 South North Brunswick, NJ 08902 North Brunswick, NJ 08902 (732) 297-2600 (732) 545-7979 **Aquavita Pharmacy North Brunswick Pharmacy** 1825 Route 130 630 Towne Centre Dr Tip: include some retail North Brunswick, NJ 08902 North Brunswick, NJ 089021236 chains (ex: CVS or (732) 940-9940 (732) 658-3771 Walgreens or Walmart) to get some preferred Cvs Pharmacy #06034 Cvs Pharmacy #05980

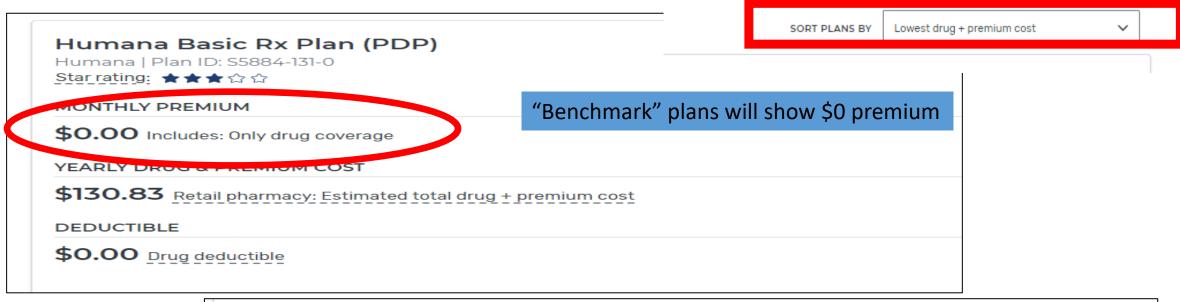
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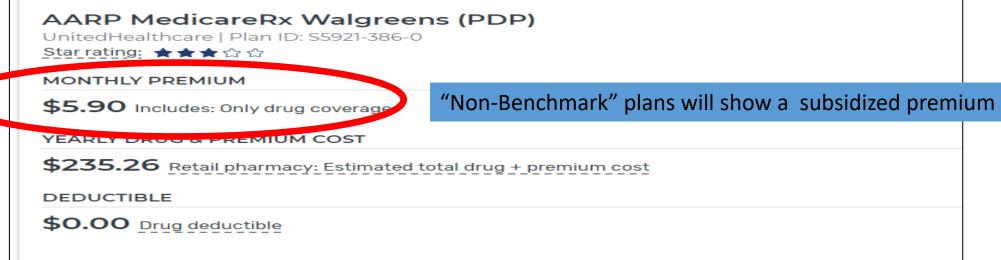
pharmacy pricing.

Done

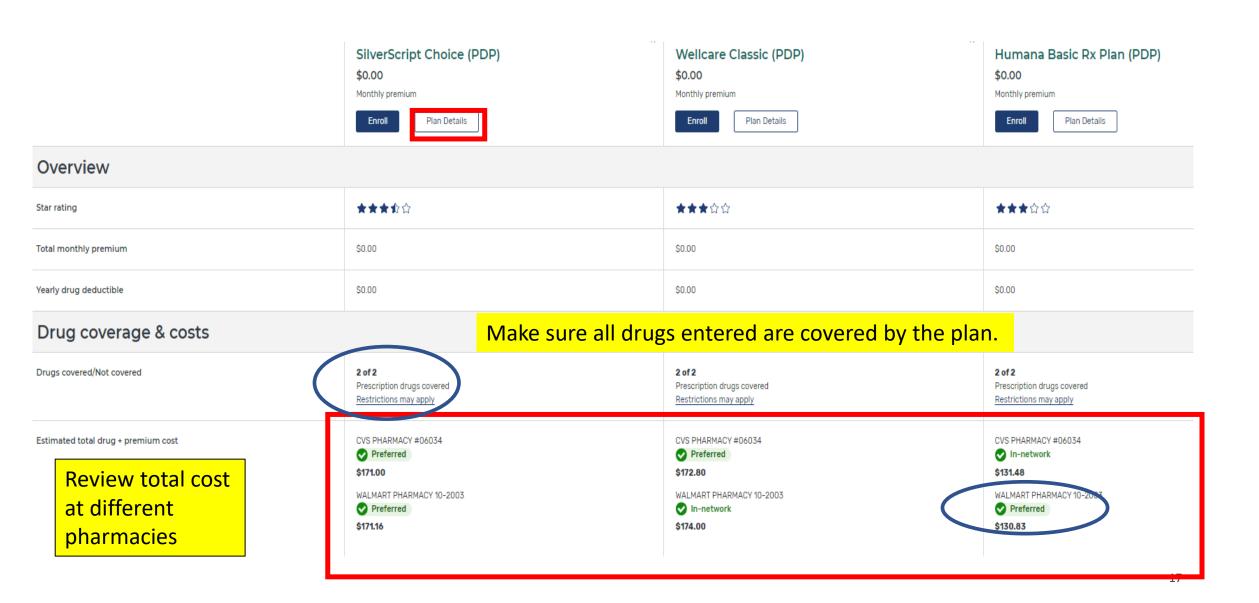
Select up to 2 more pharmacies

Step Four: View Results





Compare up to three plans side by side



IMPORTANT: When doing plan comparison with "general" search...

- If not creating or logging into a consumer's Medicare account:
- The drug copays listed will not be correct level of Extra Help
 - Copays listed will be \$4.15 for generics and \$10.35 for brand names
- A full dual eligible will actually be charged
 - √ \$1.45 or less for generic drug
 - **√\$4.30** or less for brand name drug
 - **√\$0** if on CCP, Supports Program, or MLTSS

Step Five: View Plan Details Page Estimated Costs During Coverage Phases

WALMART PHARMACY 10-2003 - DRUG COSTS DURING COVERAGE PHASES					
	Retail cost	Cost after deductible	Cost in coverage gap	Cost after coverage gap	
		For most	dual eligible consumers not \$4.15 for gen		
Alprazolam 0.5mg tablet	\$20.00	\$4.15	\$4.15	\$0.00	
VIII AND IN A STANDARD	120100	7 110	7 1119	74144	
Eliquis 5mg tablet	\$613.73	\$10.35	\$10.35	\$0.00	
	For	most dual eligible cons	umers copay will be \$4.3	30, not \$10.35	

Sometimes Copays will be less than LIS standard amount

Alprazolam 0.5mg tablet \$8.65	\$4.15	\$2.16	\$0.00
Eliquis 5mg tablet \$605.05	\$10.35	\$10.35	\$0.00
Humalog kwikpen 100unit/ml solution pen injector ^[1] \$577.30	\$0.00	\$10.35	\$0.00

- 1. Copay <u>after deductible</u> will be plan's copay, or LIS copay, whichever is LESS.
- 2. Copay in coverage gap will be LIS copay or 25% of drug price, whichever is LESS.
- 3. Copay <u>after coverage</u> gap will be \$0.

Plan Details- Cost by Drug Tier

ESTIMATED DRUG COSTS DURING COVERAGE PHASES

The drug prices shown may vary based on the plan and pharmacy you've selected. Contact the plan if you have specific questions about drug costs.

Learn more about coverage phases.

+ CVS PHARMACY #00824

TIER DRUG COST FOR

Preferred retail pharmacy drug cost for 1 month 🗸

+ View more drug coverage

Tiers	Initial coverage phase	Gap coverage phase
Preferred Generic		These plan copays do NOT apply to dual eligibles if cost is more than
Generic	\$19.00 copay	\$4.30 25% Brand-name drugs: 25%
Preferred Brand	\$46.00 copay	Generic drugs: 25% Brand-name drugs: 25%

Plan Details- View Other Drug Information

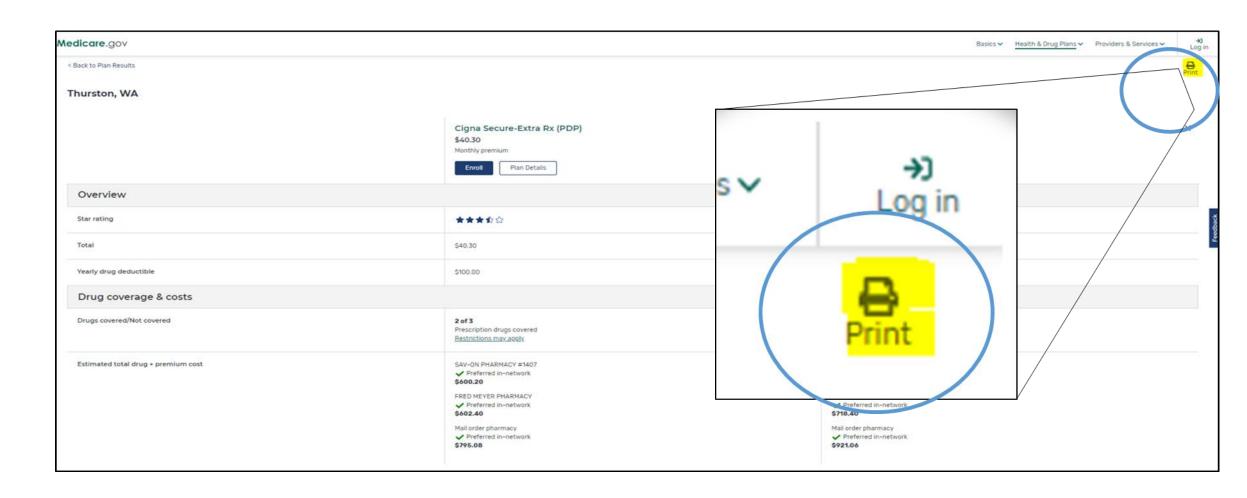
OTHER DRUG INFORMATION				
	Tier	Prior authorizat	ion Quantity limits	Step therapy
Bupropion hydrochloride 300mg tablet extended release 24 hour	Tier 3	_	<u>Yes</u>	_
Fluoxetine 20mg capsule	Tier 1	-	<u>Yes</u>	-
Procrit 20000unit/ml solution	Tier 5	Yes	"Quantity Limits" are OK, but "Yes" in PA or ST means doctor must submit	
Xanax 0.5mg tablet	Not covered	-	medical documents to approval.	o the plan to ge

Drug Tier does not matter. But "Not Covered" means plan will not pay, and Medicaid will not pay.

Plan Details- Star Ratings

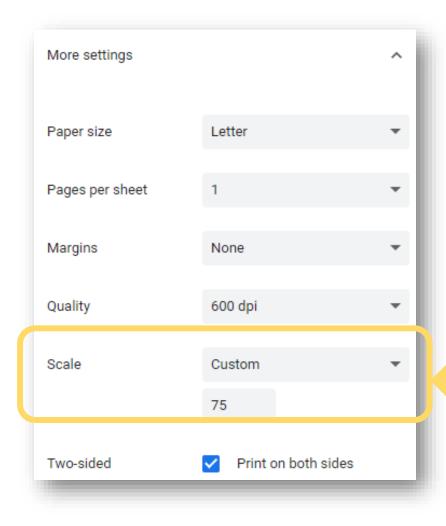
Star ratings	
Overall star rating Overall rating is based on the categories below.	★★☆☆☆
— Drug plan star rating	
+ Drug plan customer service	★★★☆☆
+ Member complaints & changes in the drug plan's performance	★★★☆☆
+ Member experience with the drug plan	Plan too new to be measured
+ Drug safety & accuracy of drug pricing	★★★☆☆

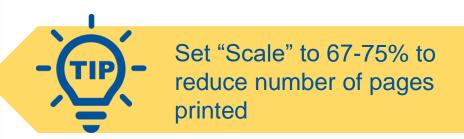
Step Six: Printing Plan Finder Results



Printing Tip: Set scale to about 67-75% to reduce number of pages printed.

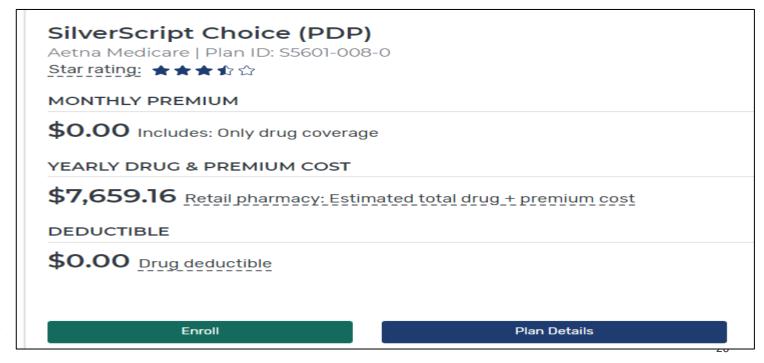
Tip for Printing Plan Finder Results





Step Seven: Enroll

- ENROLL buttons found on multiple pages
 - Plan Results Page
 - Top of Plan Details Page
 - Top of Plan Compare Page





Enrolling

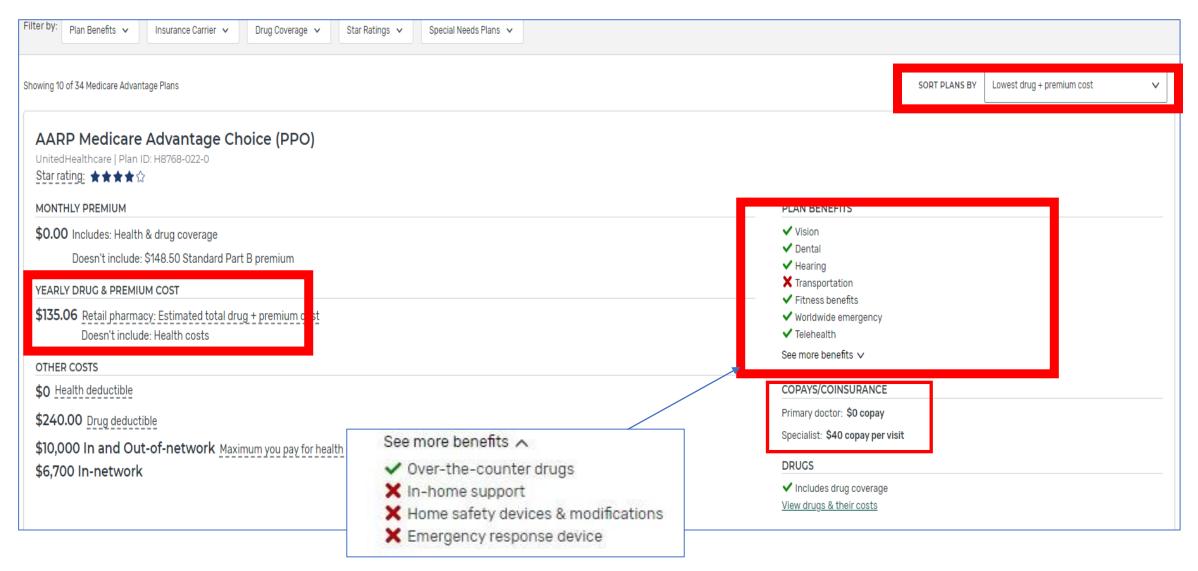
- Complete enrollment form
- When completed will get confirmation number-
 - print the page or copy the number for proof of enrollment.
- New Plan will start January 1st if enrolling during the OEP.
- No need to take action to disenroll from prior Part D or Medicare Advantage Plan

Reviewing Medicare Advantage Plans on Plan Finder

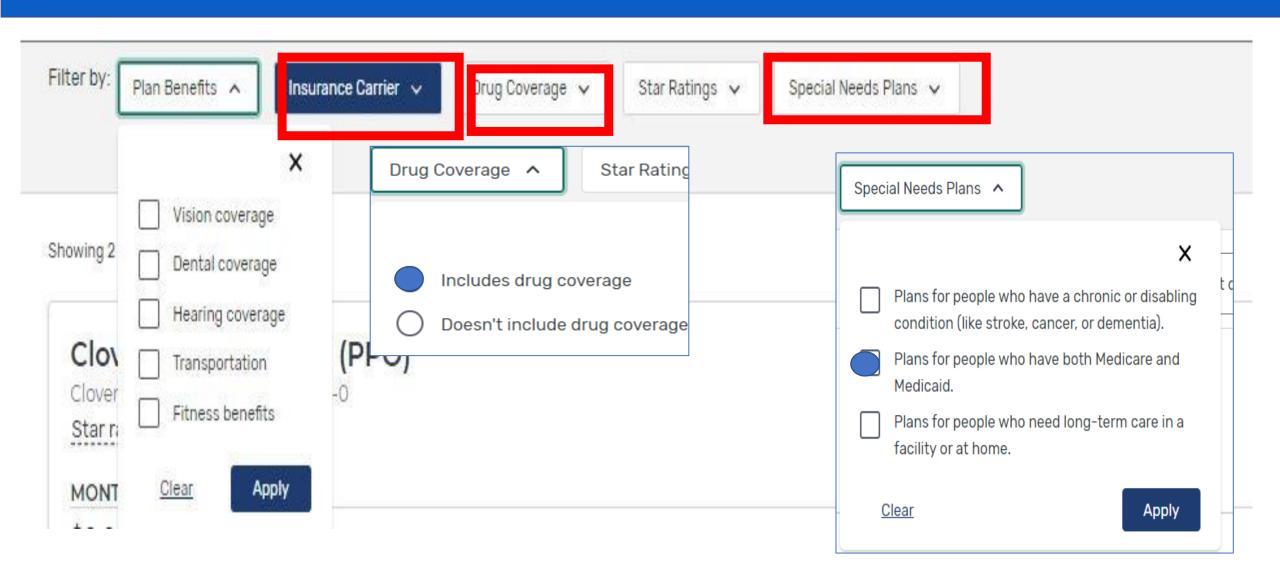
Switch to MA List from Part D Plan Search Results Page



Medicare Advantage Plan Results Page



Filter Plan List if Desired



Special Needs Plans for Dual Eligibles

Horizon NJ TotalCare HMO D-SNP)

Horizon Blue Cross Blue Shield

8298-001-0

Star rating: ★★★☆

MONTHLY PREMIUM

\$0.00 Includes: Health & drug coverage

Doesn't include: \$164.90 Standard Part B premium

This plan is designed for beneficiaries with Medicare and Medicaid.

SNP Type: Dual Eligible

YEARLY DRUG & PREMIUM COST

\$178.23 Retail pharmacy: Estimated total drug + premium cost

Doesn't include: Health costs

All covered drugs will be \$0 copay.

OTHER COSTS

\$0 Health deductible

\$0.00 Drug deductible

\$8,300 In-network Maximum you pay for health services

Maximum amount you pay also will be \$0

PLAN BENEFITS

- X Vision
- X Dental
- ✓ Hearing
- X Transportation
- ✓ Fitness benefits
- ✓ Worldwide emergency
- ✓ Telehealth

See more benefits v

COPAYS/COINSURANCE

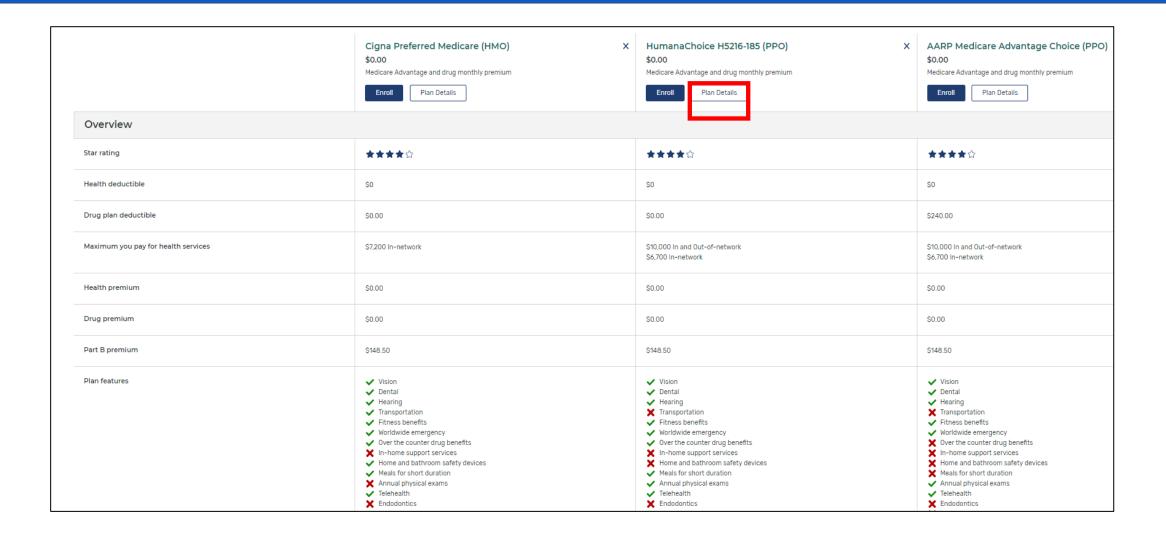
Primary doctor: \$0 copay

Specialist: \$0 copay

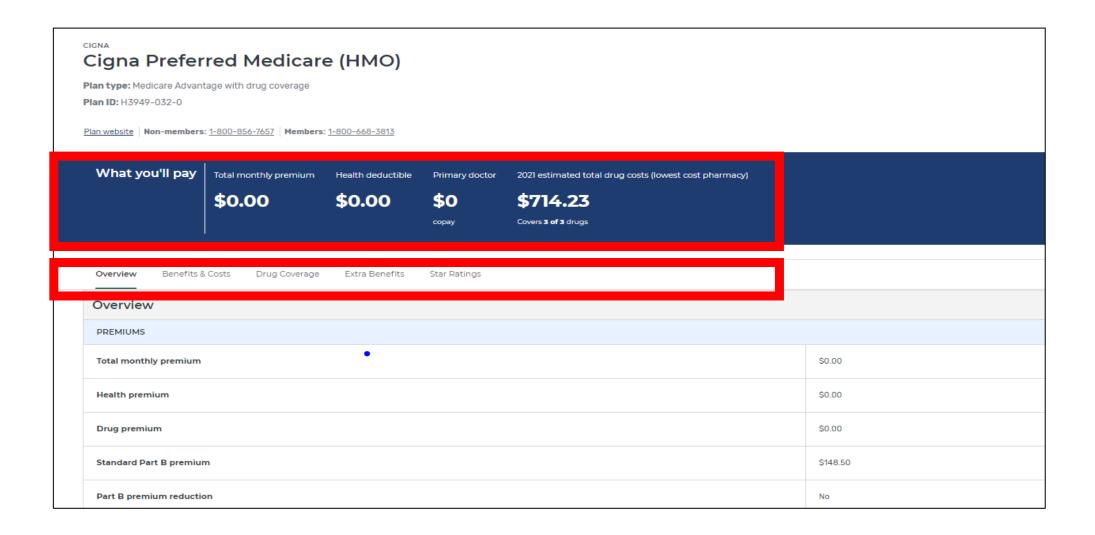
DRUGS

✓ Includes drug coverage View drugs & their costs

Compare side by side up to 3 plans



Medicare Advantage Plan Details Page



Plan Details Page: Benefits and Costs

Benefits & Costs				
DOCTOR SERVICES <u>View Provider Network Directory</u>				
Primary doctor visit	\$0 copay			
Specialist visit	\$30 copay per visit			
TESTS, LABS, & IMAGING				
Diagnostic tests & procedures 🗸	\$0-100 copay			
Lab services	\$0 copay			
Diagnostic radiology services (like MRI)	All copays for medical and hospitals costs be \$0 for a dual eligible. Ignore these cop			
Outpatient x-rays	on the Plan Finder.			
Emergency care	\$90 copay per visit (always covered)			
Urgent care	20% coinsurance per visit (always covered)			
HOSPITAL SERVICES				
Inpatient hospital coverage	\$295 per day for days 1 through 7 \$0 per day for days 8 through 90			
Outpatient hospital coverage	\$0-250 copay per visit			

Plan Details Page: Drug Costs and Coverage

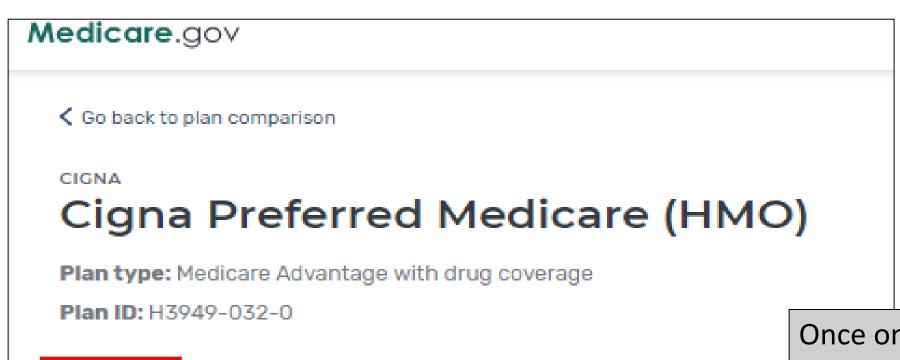
Same as Part D Page

YEARLY DRUG COSTS BY PHARMACY Drug costs shown vary based on the plan and pharmacy that you use. Contact the plan if you have specific questions about drug costs.				
	CVS Pharmacy #00824 ✓ Standard in-network pharmacy	Walgreens #11313 Preferred Preferred in-network pharmac		
Atorvastatin 40mg tablet	\$27.00	\$0.00		
Bupropion hydrochloride 100mg tablet extended release 12 hour	\$55.24	\$35.06		
Lantus 100unit/ml solution pen injector	\$631.99	\$758.24		
Total yearly drug cost	\$714.23	\$793.30		
ESTIMATED TOTAL DRUG + PREMIUM COST				
	CVS Pharmacy #00824 ✓ Standard in-network pharmacy	Walgreens #11313 Preferred Preferred in-network pharma		
Total yearly drug + premium cost	\$714.23	\$793.30		
When you'll meet your deductible	You won't meet your deductible in 2021	You won't meet your deductible in 2021		

Plan Details Page: Extra Benefits

Extra benefits		
HEARING		
Hearing exam		
Fitting/evaluation	ı	Limits apply 🗸
Hearing aids - Inner ear	1	Limits apply 🗸
Hearing aids - Outer ear		Limits apply 🗸
Hearing aids - Over the ear		Limits apply 🗸
PREVENTIVE DENTAL Care to prevent or find problems with your teeth and gums.		
Oral exam		Limits apply Advanced Plan Approval Required - A process through which the physician or other health care prequired to obtain advance approval from the plan that payment will be made for a service or item from the enrollee. Unless specified otherwise with respect to a particular item or service, the enrollee is not obtaining (prior) authorization.
		Plan limits - There may be limits on how much the plan will provide.

Go to Plan's Website for more benefit details



Non-members: 1-800-856-7657 | Members: 1-800-668-381

Once on plan's website search for document called SUMMARY OF BENEFITS

Why enroll in Medicare Advantage Plan instead of stay with Original Medicare?

- Maybe you cannot find providers/specialists willing to treat the Medicare consumer because they also have Medicaid AND
 - You are not satisfied with the Medicaid provider options.
- Maybe you want some of the "extra" benefits offered by some of the plans such as debit card for buying things like aspirin or cold medicine.
- Maybe you cannot afford the drug copays of \$1.45/\$4.30 and need to lower it to \$0 that the D-SNP plans offer.

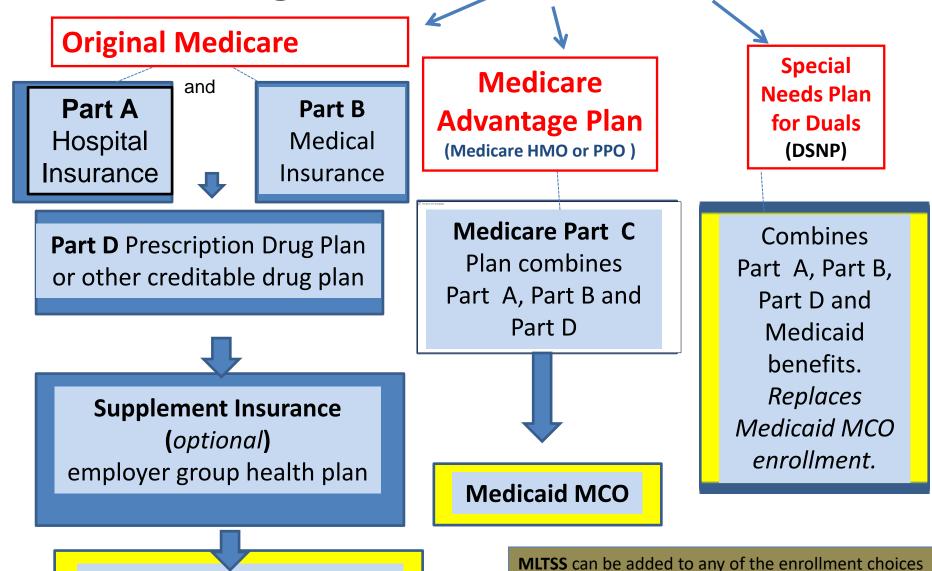
Example of Medicare Advantage "Extra benefits"

Open to members living in these counties:	Rergen Essex Hudson Middlesex Monmouth Ocean Passaic Union
PLAN:	Braven Medicare Freedom PPO (affiliated with Horizon BCBS of NJ, Hackensack Meridian Health and RWJBarnabas Health)
Dental benefits	Covers Routine preventive dental plus 50% for comprehensive care up to \$1000
Eye Glasses benefits	Covers up to \$200 for eyeglasses/year
Hearing Aid Benefits	Covers up to \$1,250 for one hearing aid/year
Over the Counter Spending Card for health- related items	\$90 per calendar quarter
Supplemental Benefits	 \$200 towards Gym/Yoga membership or equipment; worldwide emergency coverage; Travel benefit to see providers in other states Home delivered meals after hospital stay; "Papa Pals" companionship & in-home support services for transportation, errands, housekeeping up to 36 hours per year; \$275 towards weight mgmt/nutrition counseling, acupuncture, massage, bathroom safety devices

Questions to ask before enrolling in MA Plan

- Look at the network of providers for ALL services: doctors,
 specialists, hospitals, home health agencies, DME suppliers
- Referrals required?
- Prior authorization required?
- Are my drugs covered?
 - <u>CANNOT</u> ENROLL IN SEPARATE MEDICARE PART D PLAN WHEN ENROLLED IN MA PLAN
- Will it affect consumer's employer or union coverage?

Dual Eligible's Enrollment Choices



Medicaid MCO

Original Medicare vs Medicare Advantage

Original Medicare Pros	Original Medicare Cons
Can see any Medicare provider anywhere in U.S who is willing to treat a dual	Sometimes difficult to find Medicare providers willing to treat a dual
No referrals or prior authorization	Multiple plans to work with – Medicare + Part D + Medicaid MCO
Flexibility to enroll in any Part D drug plan	Must use Medicaid providers for dental, vision and hearing, transportation

Medicare Advantage Pros	Medicare Advantage Cons
Have a network of providers to work with who must treat dual eligible members	May need referrals or prior authorization. Limited to providers in the MA network.
Only Two plans to work with – Medicare Advantage + Medicaid MCO. If choose DNSP only one plan.	No flexibility on drug coverage- must use formulary of the MA plan
Extra benefits not available in Original Medicare like spending card, gym membership	Plan ID card will show doctor copays, may face doctor office opposition not to pay the copays.

Which is better- Medicare Advantage Plan or Special Needs Plan?

- Depends on the NETWORK of providers you want to use
- For a dual, start by looking at the D-SNP plans.
 - Easier to use the providers because all agree to treat duals
 - ONE network to navigate
 - ID card shows \$0 copays for medical services
 - All covered drugs have \$0 copay
 - CAUTION- if have MLTSS with your Medicaid MCO, will be assigned a different care manager if switch to the MCO's DSNP plan.
- If not happy with DSNP network of providers or formulary of drugs, then look at Medicare Advantage Plan options.
 - Some MA plans have bigger network of providers than DSNP plans.

Remember- Can enroll in MA or DSNP plan anytime of year, but to disenroll may have to wait...

- Allowed <u>one</u> enrollment switch every calendar quarter.
- If enroll in MA or DSNP plan, may have to wait 2-3 months before can change it to another plan or go back to Oringinal Medicare
 - Example- Enroll in MA plan in January to start February 1st. If do not like it, cannot may a change until next quarter starts (April) with new plan taking effect May 1st.
 - EXCEPTION- if enroll in MA or DSNP plan based on misleading plan marketing or misleading info from an agent.

Thank you for joining us today.

