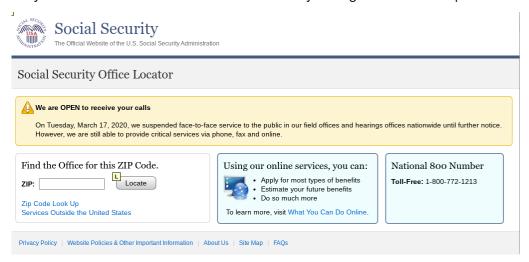


Dear Colleague,

Although the Social Security offices are closed to the public during the COVID-19 pandemic, there is an easy way to speak to a representative from the local SSA office. Please see the **Social Security Office Locator** information below, which explains three ways to obtain information from Social Security during the COVID-19 pandemic:



- 1. You can enter your personal zip code into the Zip code lookup box, and click "locate". The address of the local Social Security office will appear along with the phone number for that office. This is the link to use to access the look-up feature. https://secure.ssa.gov/ICON/main.jsp
- 2. You can click on the "What you can do online" link <a href="https://secure.ssa.gov/ICON/main.jsp">https://secure.ssa.gov/ICON/main.jsp</a> to access Social Security information online.
- 3. You can call the national 800 number: 1.800.772.1213. Please note that there may be a very long wait to speak to a representative at the national Social Security call center phone number. I have heard from families who used the look-up feature explained in #1 above, and they were able to speak with a Social Security representative without a very long wait.

This is one of many emails that The Arc of New Jersey is distributing in an effort to help individuals with I/DD, their families, and staff to be safe and healthy throughout the COVID-19 pandemic. To see other emails that The Arc of New Jersey has distributed on this topic, please go to

https://www.arcnj.org/information/covid-19-updates-information.html

Thank you. Bev

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